

OVERVIEW

Managing public infrastructure, equipment, and facilities is challenging when asset information is spread across disconnected systems. Aging infrastructure and limited resources can further hinder visibility and maintenance planning.



SimplyCast's Asset Manager centralizes asset information, automates maintenance workflows, and improves operational visibility. By connecting asset management with Smart City systems, teams can reduce manual work and take a more proactive approach to maintenance.

CHALLENGES

- High volumes of infrastructure requests can be difficult to organize.
- Manual processes can slow response and repair coordination.
- Disconnected teams can create communication gaps.
- Limited visibility makes it difficult to monitor service activity.



BENEFITS

- Improve coordination across municipal teams.
- Increase visibility into infrastructure service activity.
- Reduce manual administrative processes.
- Support faster and more consistent service delivery.



FEATURE 1



CONNECTED REQUEST MANAGEMENT

Bring pothole-related requests into a more organized process, helping municipalities capture and manage infrastructure needs more efficiently.

FEATURE 2



AUTOMATED WORKFLOW COORDINATION

Use automated workflows and communications to move infrastructure requests to the right people and processes.

FEATURE 3



OPERATIONAL INSIGHTS VISIBILITY

Gain greater insight into infrastructure requests, maintenance activity, and service performance to support more informed operational decisions.

